

Paperless Billing Enrollment

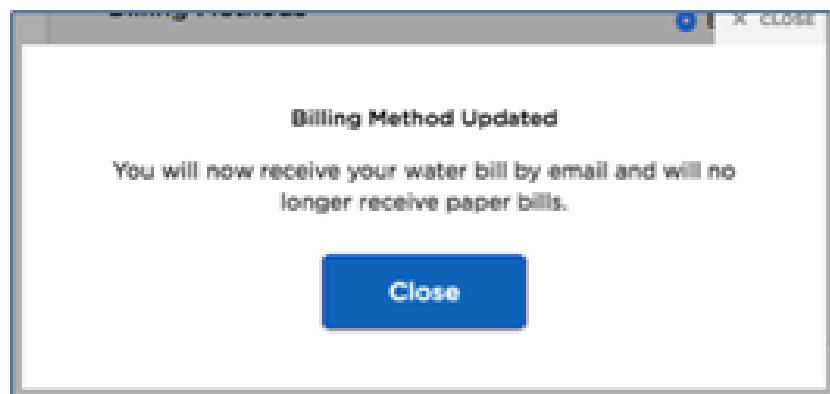
From the Portal homepage, there are two ways to initiate the paperless billing enrollment process. Residents can navigate to the Bill Delivery Method page under the Billing menu or click on the “I Want To” section, which redirects users to the same location.

The screenshot displays the Vxsmart portal homepage. At the top, the Vxsmart logo is on the left, and the user's account information (English, Accounts, 4940 Lesa Ct, SFR) and a Logout link are on the right. A navigation bar includes links for Home, Billing, Track, Take Action, Services & Forms, and Settings. Below this, a section for SERVICE ADDRESS (4940 Lesa Ct, Wate) and ACCOUNT NUMBER (802250209503) is shown. The main content area is divided into several sections: 'My Water' with a 'Way To Go!' message and a 'Bill Settings' link highlighted by a red box; 'View & Pay Bills' showing a current bill of \$50.42 and a 'View Bill' button; 'Notifications' with reminders and announcements; 'My Daily Use' showing 12 Gallons Per Day and a 'View use' button; and an 'I Want To...' section with a link to 'Enroll in paperless billing' highlighted by a red box. A vertical 'CONTACT US' button is on the left side of the page.

Options on the Bill Delivery Method page allow residents to choose whether they want to receive their bills by email or in print.

The screenshot shows the VXsmart website interface. At the top, the logo "VXsmart" is on the left, and "English", "Accounts", and a dropdown menu showing "4940 Lesa Ct, SFR" are on the right. Below the logo is a navigation bar with links: Home, Billing (highlighted), Track, Take Action, Services & Forms, and Settings. The main content area displays account information: SERVICE ADDRESS (4940 Lesa Ct, WaterSmart CA 99999) and ACCOUNT NUMBER (802250209503). On the left, a sidebar menu includes "Payment" (View Bill, Pay Bill, AutoPay, Payment Options), "Evaluate Bill" (Understand Bill, Compare Bill), "Bill Settings" (highlighted with a red box, containing "Bill Delivery Method" and "Bill Alerts"), and "Bill Alerts". The "Bill Delivery Method" section is expanded, showing a title "Bill Delivery Method" and the text "You will receive your bill statements by". Below this text are two radio buttons: "Email" (unselected) and "Paper" (selected).

To receive bills by email, residents must have a verified email address. When a resident with a verified email address selects email as the bill delivery method, a pop-up confirms the change, and the customer receives a confirmation email.





Enrolled in Paperless Billing

Thank you for enrolling in paperless billing. You receive your bills by email only and save the trees too! You can always change your bill delivery method online at the [City of Mississauga Website](#).

Change your Bill Delivery Method & Bill Alerts preferences on the [City of Mississauga Website](#).

This is an automated message from the [City of Mississauga](#).

These notifications are a free service.